PSP
Digital Transformation Experts

ACADEMIES & MULTI-ACADEMY TRUSTS

STRATEGIC TECHNOLOGY PARTNERSHIP

More than IT support.

Technology that safeguards pupils, strengthens teaching and gives school leaders greater control over cost, risk and delivery.

FOR ACADEMIES AND MATS

Independent advice, practical delivery and dependable outsourced ICT expertise - tailored to the needs of your school or trust.

A clearer path to better outcomes →

PSP IT | DIGITAL TRANSFORMATION EXPERTS

YOUR GUIDE

Find the right support for your schools.

Start with the challenge you need to solve - from safeguarding and legacy systems to digital learning and strategic IT leadership.

01	Leadership priorities	Page 04
02	Filtering & monitoring	Page 06
03	Technology audits	Page 08
04	1:1 device strategies	Page 10
05	Director of IT as a Service	Page 12
06	Cloud & Microsoft 365	Page 14
07	Next steps & services	Page 15

ONE PARTNER, JOINED-UP THINKING

Strategy, delivery, cyber, devices and support - aligned to educational and operational priorities.

WHO WE HELP

Different roles. One connected partner.

We understand the different pressures facing academies and multi-academy trusts. Our role is to connect technology decisions to what each team needs to achieve.



CEO / Trust leadership

Trust-wide standards, governance, risk and long-term value.



DSL / Pastoral team

Practical filtering, monitoring and timely safeguarding escalation.



Finance / Bursar

Clear budgets, supplier oversight and evidence-led investment.



Head / Director of IT

Independent challenge, technical delivery and reliable support.

LEADERSHIP PRIORITIES

The issues that hold schools back.

School leaders need secure, consistent technology without losing sight of teaching, inclusion or affordability.

Cyber and data protection

Safeguarding sensitive pupil and staff information across sites.

Fragmented systems

Inconsistent platforms, data silos and ageing infrastructure.

Budget pressure

Demonstrating value and controlling the full cost of ownership.

Digital capability

Equipping staff to use technology confidently and consistently.

Learning access

Closing gaps in access to devices, services and resources.

Governance & delivery

Making trust-wide decisions while allowing school-level flexibility.

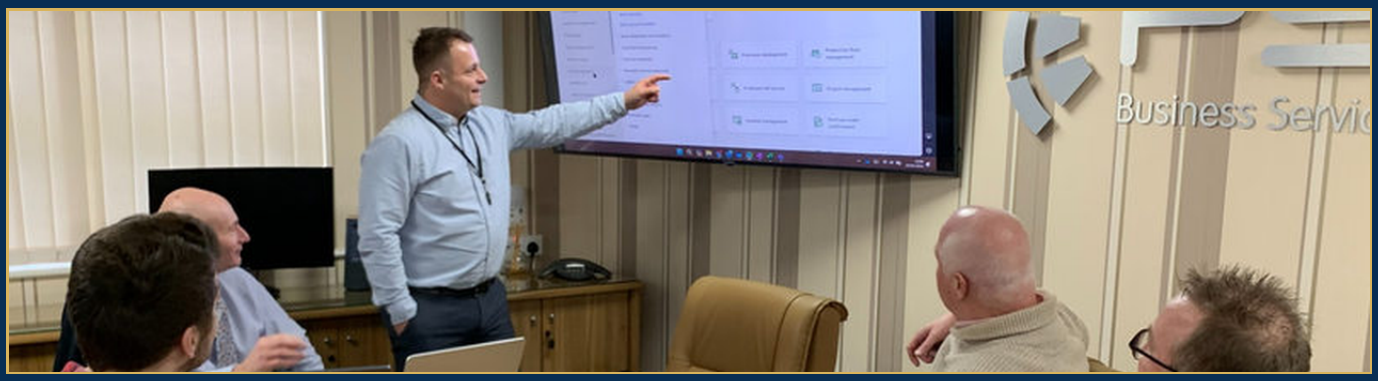
THE EXPERT VIEW

Lead with educational needs and measurable outcomes, not technology for its own sake.

OUR APPROACH

A clearer route from risk to results.

Every school has a different starting point. We combine independent assessment with practical delivery controls and a realistic improvement roadmap.



01 Understand

Review the estate, current issues and priority user journeys.

02 Prioritise

Balance safeguarding, educational value, cost and delivery risk.

03 Deliver

Coordinate suppliers, projects, testing, adoption and change.

04 Improve

Measure service quality, capability and benefits over time.

SAFEGUARDING & COMPLIANCE

Protect pupils. Give staff clarity.

Keeping Children Safe in Education (KCSIE) places filtering and monitoring within the wider safeguarding response. Effective arrangements need trained staff, clear escalation and regular review - not technology alone.

FOUR OUTCOMES THAT MATTER

01 Earlier identification

Flag potentially harmful activity so safeguarding staff can act promptly.

02 Positive digital behaviour

Filtering, oversight and guidance help pupils navigate online spaces responsibly.

03 Confident, supported staff

Clear dashboards, reports and classroom tools help staff manage concerns.

04 Evidence and accountability

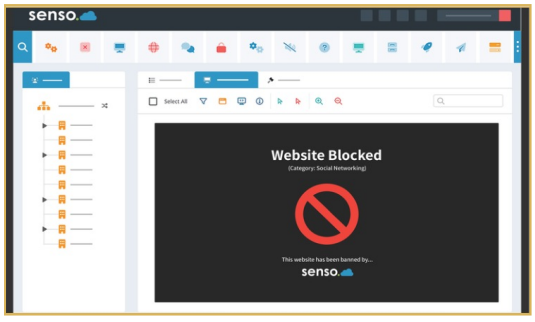
Defined ownership, recorded responses and review support safeguarding governance.

KCSIE: PEOPLE + PROCESS + TOOLS

Responsibility: Define who monitors alerts, how concerns reach the designated safeguarding lead and how action is recorded.

Effectiveness: Review filtering and monitoring against pupils' needs, devices, educational use and emerging risks.

HOW PSP IT CAN HELP



01 Assess

Review the current filtering, monitoring, devices and gaps.

02 Assign

Set alert ownership, escalation and DSL oversight.

03 Review

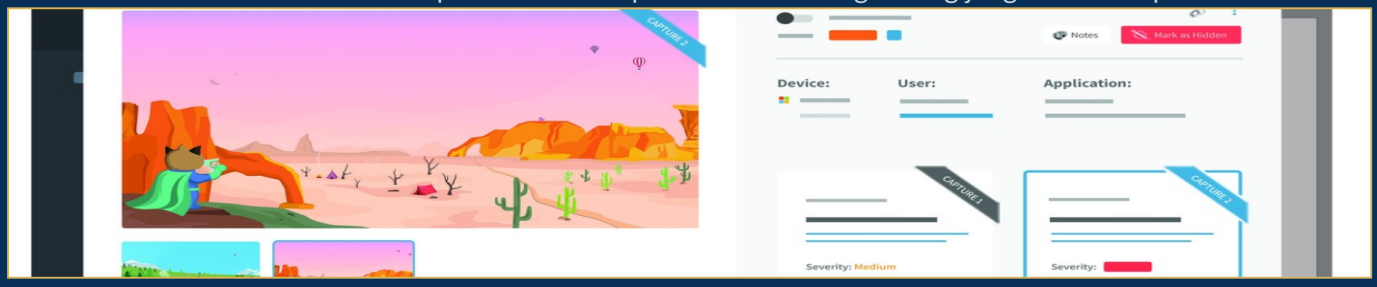
Test effectiveness, record actions and refine controls.

The outcome: safer digital learning, consistent responses and greater confidence in safeguarding oversight.

SENSO SAFEGUARDING

Seven practical features. One joined-up response.

Senso combines seven practical features to help schools spot concerns, support timely intervention and manage classroom devices. These tools complement - not replace - school safeguarding judgement and procedures.



THE SEVEN SENSO FEATURES

01 Real-time alerts

Notifications of flagged behaviour for timely follow-up.

02 Keyword detection

Monitor terms linked to bullying, self-harm or radicalisation.

03 Comprehensive reporting

Activity and incident information for review and decisions.

04 Screen monitoring

Live visibility of managed pupil screens.

05 Device management

Central device controls, restrictions and screen locking.

06 Microsoft Teams monitoring

Public and private chat monitoring, where enabled.

07 Senso Blur

Blur potentially inappropriate images and videos during supported Chrome and Edge browsing.

WHY IT MATTERS

Earlier intervention | Responsible online behaviour | Staff oversight | Classroom support

Ask PSP IT about suitable features, implementation options and current trial availability.

TECHNOLOGY AUDIT | AREAS OF FOCUS

See the full picture. Protect what matters.

A technology audit is a systematic review of the school's systems, devices and processes. It uncovers weaknesses, avoids waste and checks whether ICT genuinely supports teaching and school operations.



FIVE CORE AREAS WE EXAMINE

01 Data security & privacy

How pupil and staff information is collected, stored, accessed and protected.

02 Network & device security

Firewalls, endpoint protection, access controls and device-management arrangements.

03 Software & application usage

Licensing, duplication, underused tools, software risks and fitness for purpose.

04 Hardware assessment

Age, condition and performance of devices, infrastructure and replacement needs.

05 Digital strategy alignment

Whether technology supports pedagogy, inclusion, operations and school priorities.

THE OUTPUT

An evidenced view of today's estate, with gaps, risks and investment priorities made clear.

WHY A TECHNOLOGY AUDIT MATTERS

Safer schools.
Better use of budgets.

A good audit links protection, value for money and educational outcomes. It equips leaders to act before problems interrupt learning, rather than responding only after an incident.

FIVE PRACTICAL BENEFITS

01 Reduced cyber incident risk

Find weaknesses in identity, data handling, networks and devices so that risks can be addressed earlier.

02 Stronger compliance

Check evidence and practices against data protection and safeguarding requirements, with clearer accountability.

03 Enhanced budget efficiency

Spot redundant software, ageing equipment and unnecessary expenditure; direct investment to the greatest need.

04 Improved learning outcomes

Evaluate whether ICT supports teaching approaches, personalised learning, collaboration and access for pupils.

05 Proactive risk management

Identify future vulnerabilities and plan work before disruption affects lessons or safeguarding.

FROM AUDIT TO ACTION

01 Assess | **02** Evidence | **03** Prioritise | **04** Roadmap

The outcome: a practical, prioritised improvement plan with owners, realistic costs and measurable impact.

1:1 DEVICE STRATEGIES

Pedagogy first. Devices second.

A 1:1 strategy starts with **how pupils learn and how teachers teach**. Devices should enable stronger learning experiences, not become the objective themselves.



FOUR WAYS DEVICES CAN SUPPORT TEACHING

01 Flipped classrooms

Pupils explore resources before lessons, freeing classroom time for discussion, problem-solving and targeted teacher support.

02 Blended learning

Combine face-to-face teaching with digital activities. Pupils can revisit resources and teachers can adapt the pace and support.

03 Project-based learning

Devices support research, shared work and presentations, making collaborative, real-world projects easier to deliver.

04 Differentiated teaching

Use digital resources, assessment and feedback to adapt tasks, access and challenge to pupils with different learning needs.

THE EDUCATIONAL PRINCIPLE

Start with teaching and learning goals. Then choose the devices, software, accessibility support and classroom practices that make those goals achievable.

DELIVERING 1:1 EFFECTIVELY

Make classroom impact sustainable.

A 1:1 rollout succeeds when teachers are ready, every pupil can take part, and the technology is safe, reliable and affordable.



FROM PEDAGOGY TO PRACTICE

01 Define learning goals

Identify where flipped, blended and project-based teaching adds educational value.

02 Equip teachers

Provide training, planning time and practical classroom support.

03 Design for inclusion

Plan accessibility, connectivity, school and home access, and device affordability.

04 Safeguard by design

Build in filtering, monitoring, data protection, identity and device management.

05 Engage the community

Involve pupils, staff and families in expectations and responsible use.

06 Review real impact

Use engagement, teacher feedback and learning evidence to improve the programme.

THE PSP IT APPROACH

Independent, curriculum-led guidance - not hardware-led advice. We work with school leaders and teaching teams to connect pedagogy, safeguarding, staff development and sustainable ICT delivery.

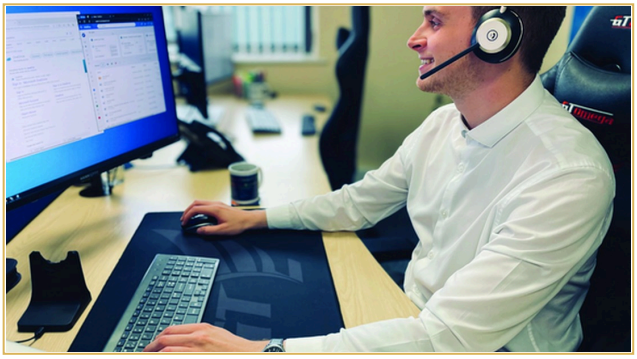
DIRECTOR OF IT AS A SERVICE

Senior IT leadership. Without full-time cost.

Director of IT as a Service gives academies and MATs experienced strategic leadership, connecting technology, budgets, safeguarding and better teaching without a permanent senior appointment.

LEADERSHIP ON YOUR TERMS

Flexible input: a few days each month, ongoing part-time leadership or interim cover. An independent senior voice to guide decisions and hold delivery to account.



01 Senior leadership, flexible cost

Senior expertise when needed, scaled to the trust rather than the cost of a full-time post.

02 Tailored strategy & roadmap

A practical technology plan aligned with curriculum, operations, integration and future investment.

03 Cybersecurity & data protection

Stronger controls, policies and risk ownership to protect sensitive pupil and staff information.

04 Learning-first technology

Guide 1:1 devices and learning platforms so adoption improves pedagogy and pupil experience.

05 Proactive IT management

Anticipate issues, maintain systems and reduce avoidable disruption to teaching and school operations.

06 Digital transformation support

Lead cloud migration, modernisation and new tools with realistic plans and sustainable adoption.

07 Staff development & training

Help teachers and support staff gain confidence and practical skills to use technology effectively.

08 Supplier & cost optimisation

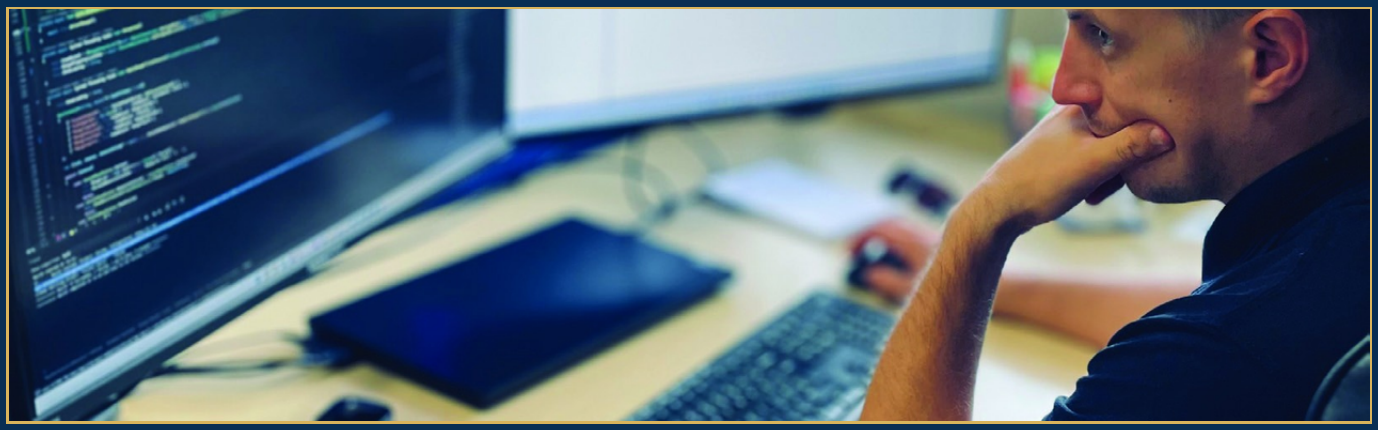
Review contracts, procurement and licence spend to improve value and support financial controls.

One accountable partner, connecting educational goals to better technology decisions.

SUPPORT THAT FITS

An extension of your school team.

Combine hands-on support with experienced management and independent advice. Choose the mix that suits a single academy or an entire trust.



On-site IT management
Day-to-day coordination, school relationships and delivery.

Remote service desk
Escalation, troubleshooting and specialist assistance.

Project support
Infrastructure change, migrations, testing and rollout.

Specialist services
ICT audits, DPO guidance, Senso and PSP Automate.

CLOUD & MICROSOFT 365

Connected schools. Secure foundations.

Cloud services should improve teaching, learning and collaboration - while giving trusts greater control over security, costs and continuity.

SEVEN REASONS TO MODERNISE

01 Cost-effective & scalable

Reduce hardware refresh pressure; adjust services and spending as trusts grow.

02 Cross-school collaboration

Share lesson plans, documents and expertise securely across different schools and teams.

03 Security & compliance

Configure MFA and Entra ID access; consider threat protection, DLP and GDPR controls.

04 Microsoft 365 for Education

Select suitable licences for Teams, Word, Excel, PowerPoint, OneNote and Whiteboard.

05 Remote & blended learning

Give staff and pupils secure access to learning resources and support continuity.

06 Simplified IT management

Centralise policies and administration; keep oversight of updates, backups and recovery.

07 Sustainability & efficiency

Review hardware, energy and cloud usage to cut waste and support school sustainability goals.

THE PRACTICAL PSP APPROACH

Assess your current estate; set the roadmap, choose licences, migrate safely and embed adoption.

THE EXPERT VIEW

Cloud is an education strategy, not just a server move. Secure access, resilient services, clear governance and confident staff make the difference.

Threat protection and DLP depend on licensing and configuration.

NEXT STEPS

Make the next move with confidence.

You do not need to start with a full transformation programme. Start with a clear conversation about the challenge that matters most to your school.



01 Listen & discuss

Your educational goals, current issues, safeguarding duties and budgets.



02 Assess

Review the systems, risks, capability and opportunities.



03 Plan

Agree an achievable, prioritised roadmap with clear ownership.



04 Deliver & improve

Implement together, strengthen adoption and monitor value.

LET'S DISCUSS WHAT YOUR SCHOOL NEEDS NEXT.

Digital Transformation Experts

EDUCATION SERVICES

HOW WE SUPPORT ACADEMIES AND MATS

One partner. Seven services.

Flexible services for safer systems, more confident teams and technology that works for education.

01 Director of IT as a Service
Strategy, governance and independent leadership.

02 ICT audits & technology roadmaps
Evidence-led assessment and prioritised action.

03 Safeguarding & Senso
Filtering, monitoring and practical rollout support.

04 1:1 device strategy
Education-first planning, adoption and management.

05 Cloud & Microsoft 365
Secure collaboration, migration and optimisation.

06 Managed ICT & service desk
On-site management and remote specialist support.

07 Technology projects & recovery
Delivery oversight, PSP Automate, testing and recovery.

Get in touch

LetsTalk@psp-it.com | psp-it.com | PSP-Outsourced.com